

# 1K Toll-Free Calling Guide



## Reach 1K® 1Call support from outside the U.S. with these access numbers.

Once you enter the AT&T Direct Access Number, an English-language voice prompt or AT&T operator will ask you to enter the toll-free number, **800-756-1000**. There is no need to dial “1” before the toll-free number.

Note: Canada, Puerto Rico and the U.S. Virgin Islands do not require an access code to call a U.S.-based toll-free number.

### Argentina

ALA  
0-800-288-5288

Telecom  
0-800-555-4288

Telefonica  
0-800-222-1288

### Australia

Optus  
1-800-551-155

Telstra  
1-800-881-011

### Bahrain

800-00-001  
Call Centers  
800-000-00

### Belgium

0-800-100-10

### Brazil

0800-890-0288  
or 0800-8888-288

### China

Beijing  
108-888  
Shanghai  
108-11

### Costa Rica

0-800-011-4114

### El Salvador

800-1785

### France

0800-99-0011  
or 0805-701-288

### Germany

0-800-2255-288

### Ghana

0191

### Guatemala

999-91-90

### Hong Kong

Hong Kong Telephone  
800-96-1111  
New World Telephone  
800-93-2266

### Italy

800-172-444

### Japan

KDDI  
00-539-111  
Softbank Telecom  
00-663-5111  
NTT  
0034-811-001

### Korea

DACOM  
0030-911  
Korea Telecom  
0072-911  
ONSE  
0036-911

### Mexico

01-800-288-2872  
or 001-800-462-4240  
Por Cobrar Español  
01-800-112-2020

### Netherlands

0800-022-9111

### Russia

8^10-800-110-1011  
Moscow &  
St. Petersburg  
363-2400  
Outside of Moscow  
8^495-363-2400  
Outside St. Petersburg  
8^812-363-2400  
*(^ = wait for second dial tone)*

### Singapore

Sing Tel  
800-0111-111  
StarHub  
80-0001-0001

### Spain

900-99-00-11

### Switzerland

0-800-890011

### Taiwan

00-801-10-288-0

### Thailand

001-999-111-11  
or 1-800-0001-33

### U.A.E.

0-800-121

### United Kingdom

BT  
800-89-0011  
C&W  
0500-89-0011

### Uruguay

000-410

### Vietnam

1-201-0288

For countries not listed, please dial our international Toll Access Number at **1-605-399-2411**.

When calling, please be sure you have an outside line. Collect calls cannot be accepted. These access numbers can change without notice. Please use the following link to obtain the most updated information: [www.business.att.com/bt/dial\\_guide.jsp](http://www.business.att.com/bt/dial_guide.jsp).